

the *Chronicle*

Philadelphia Regional Chapter
Medical Library Association, Inc.
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Christine Chastain-Warheit Named Winner of the 2004 Lois Ann Colaianne Award for Excellence and Achievement in Hospital Librarianship

By Diane Wolf
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The Medical Library Association has announced that Christine Chastain-Warheit, Director of the Medical Libraries at the Christiana Care Health System, has been awarded the Lois Ann Colaianne Award for Excellence and Achievement in Hospital Librarianship. This award is given to a “member of the Association who has made significant contributions to the profession through overall distinction or leadership in hospital library administration or service, production of a definitive publication related to hospital librarianship, teaching, research, advocacy, or the development or application of innovative technology to hospital librarianship.”

In her current position since 1987, Christine has been a member of the Medical Library Association, and of the Philadelphia Regional Chapter, since 1986 and is a distinguished member of the Academy of Health Information Professionals. She has been a member of the Special Libraries Association since 1977.

One of Christine’s most notable achievements is that during a period of nationwide library downsizing, she has expanded library services at Christiana Care. Since Christine became Director, library services have expanded, staff has increased, and she has opened two new consumer health libraries. These major achievements are due to her leadership, her close collaboration with administrative, medical and nursing leaders, and her ability to promote library services to funding agencies.

Her skills in collaboration have also enabled the enhancement of online resources networked throughout Christiana Care, and the enhancement of technology to support teaching programs, on site and remotely. Her collaborative skills have strengthened online resources outside Christiana Care. Of particular note is her leadership of a collaborative effort to create an online catalog that includes the resources of the Christiana Care Medical Libraries, the Wilmington Public Library and the Delaware Academy of Medicine’s Flinn Library. This collaboration has made health information much more readily available to all Delawareans.

In addition to her own accomplishments, Christine has encouraged her staff to contribute to the professional literature, make presentations at national and regional meetings, take leadership positions within MLA and win Christiana Care awards for service excellence.

Christine has special strengths in networking, collaboration and library promotion. She directs a library system that includes two clinical libraries, two consumer health libraries, a computer lab, and a 'virtual library' of health information resources networked throughout Christiana Care. She has been an advocate and initiator of Internet and Intranet services, of clinical medical library services, and of innovation in educational technology.

Christine's efforts have been of beneficial throughout Christiana Care. She has brought departments together to network information resources and has championed the widest possible access to information for library customers, many of whom work at locations far from any of the four libraries. This is done concurrently with the further development of the print collections. She is a role model of customer service for the library staff and for all others who interact with her. She consistently demonstrates the corporate core values of caring, excellence, teamwork, leadership, pride, and integrity.

Specific programs that have been strengthened through her efforts include all of the residency programs, and especially those served by the clinical librarians. Other departments positively impacted include the Eugene Dupont Preventive Medicine & Rehabilitation Institute, the Helen F. Graham Cancer Center, Nursing, Pharmacy, Information Services, and the Medical/Dental Staff. Christine developed and taught the MEDLINE and Online Information retrieval module of the Christiana Care course, "Introduction to Computers for Physicians." Christine is currently working closely with the Department of Nursing to support Christiana Care's efforts to achieve Magnet Hospital status.

Christine has been a leader in local, regional and national professional organizations. She is a co-author of a 2002 publication, "Hospital librarianship in the United States: at the crossroads." [*JMLA* 90 (1) January 2002:38-48] In recognition of her publication, she received a Certificate of Appreciation from the Chapter in April, 2002. Christine is also an expert in strategic planning. She chaired the MLA Hospital Libraries Section's (HLS) Strategic Planning Committee (formerly Task Force) from 1998 to 2002 and has made presentations on strategic planning to HLS and other library and community groups. Christine is currently Chair of the HLS Membership Committee. She has been an active member of the Philadelphia Regional Chapter and served on the Chapter Board as Chair of the Bylaws Committee.

She is a past President of the Wilmington Area Biomedical Library Consortium and serves as the President of the Delaware Library Consortium. Both organizations have promoted cost effectiveness through shared services that support library resources.

Christine has been recognized as a leader for much of her career. She was selected, in a national competition, to be a member of the Charter Class of the US Department of Health and Human Services, Selective Women's Management Training Institute in 1984. Since then, she has been awarded a National Library of Medicine Fellowship for the course in Medical Informatics at Woods Hole in 1994, and received the Philadelphia Chapter, Special Libraries Association, Chapter High Achievement Award for

Outstanding Professional Achievement in Special Librarianship in 1998. She has been a reviewer for papers submitted to the American Medical Informatics Association (1996-2000), and for posters submitted to the QUINT conference in Philadelphia, October 2002.

Within Christiana Care, Christine's skills are recognized and in demand. She has served on many system-wide committees, including the Patient and Family Education Committee, Management of Information Committee, Ad Hoc Web Advisory Committee, Ad Hoc Videoconferencing Committee, Intranet Advisory Committee, and Medical Informatics Committee. She collaborated with the departments of Nursing and Information Services to create a shared computer lab that is available to nurses and other staff.

The former president of Christiana Care requested Christine's assistance in obtaining funding for the new Cancer Center library. She has also been successful in funding efforts to support videoconferencing, and to support the introduction of Internet technology to Christiana Care.

Library patrons have expressed appreciation for Christine's efforts throughout her tenure at Christiana Care. Typical comments include appreciation of her "forward thinking" and commitment to "push knowledge resources to the physician's desktop." In addition to system-wide committee service, her opinions are sought by managers and care providers who value her ability and willingness to review new resources and programs including those well beyond the normal scope of library services. A physician who wrote to support Christine's nomination for the Colaizzi Award stated:

It is hard for me to imagine another librarian exists who more perfectly meets these criteria. Through her leadership at Christiana Care, she has allowed all of us to more fully reach our potential as physicians and in so doing to provide the most optimal, evidence based care for our patients.

Christine leads a staff of professional librarians and library assistants. They frequently comment positively on her leadership and support of their professional development. A substantial percentage of her staff achieves the highest rating of job performance. Those high performers consistently credit library management for their productivity and opportunities to be role models of corporate core values. On employee satisfaction surveys, Christine receives top ratings for valuing her staff's opinions and for leading by example. The library staff also comments positively on Christine's ability to bring differing sides together with tact and diplomacy.

Christine is currently involved in the planning of a new library at the Christiana Hospital. In addition to her many other responsibilities, Christine has educated the architects about the special aspects of library design, and has met frequently with the architects and hospital planners to refine the plans.

Christine's expertise in collaboration and strategic planning are focused not only on the new physical plant, but also on the merger of the print holdings of the Christiana Hospital

Library and those of the Delaware Academy of Medicine that will be housed in the new library. Christine's leadership of the merger of the collections and her vital role in addressing the implications for services and staff of the two (separate) institutions is another indication of her strengths and Christiana Care administrators' recognition of those strengths.

When she learned of the award, Christine was quick to credit others for her success. She said that one can't demonstrate leadership without support. Christine went on to say that the Colaianni Award is a "...tribute to our library team, to the administrators who support the Libraries, and to Christiana Care for sharing our commitment to providing excellent information services and resources in support of patient care and hospital business." §

From Soup to PDAs to ... Or, the Chapter Roundtable Program

Approximately 30 members of the MLA Philadelphia Chapter met on Thursday, February 26, 2004, at the Imperial Inn in Philadelphia's Chinatown for a Roundtable Program, combining an evening of dining and discussion. At three separate tables by topic, attendees discussed: 1) PDAs, 2) Communicating with Generation Y, and 3) Serials Solutions, SFX and Virtual Reference-- while enjoying a nine course Chinese banquet.

The food was first rate, and the discussions were stimulating and engaging. Questions were raised, experiences shared, and colleagues discussed both what worked for them and what didn't work. At the end of the evening, the participants left with ideas to consider and the assurance that as some problems are common, so too can solutions be shared. In addition, many attendees left with those ubiquitous white, fold-up boxes containing a share of the remains of the delicious banquet.

Roundtable Topic Roundup

PDAs and Other Handheld Devices-- Who's Using Them and How

The Delaware Academy of Medicine is sponsoring a conference on wireless medicine on April 30, focusing on PDAs and other such devices. The day-long event will target issues for all health professionals, including librarians. Many at the table were pleased to hear about this opportunity and plan to attend the event. Issues addressed in the Roundtable discussion included the different types of handheld devices and their functionality and accessories; uses for these devices and the environments in which they are helpful; the future of PDAs and similar equipment; and personal experiences with these wireless products. Not unexpectedly, the group consisted of those who have enthusiastically embraced these devices, and those who are more skeptical about them.

Communicating With Generation Y-- Reaching Our Younger Users Effectively

Generation Y proved to be quite an interesting topic! The table itself was comprised of a heterogeneous mix of ages who seemed very happy to share their viewpoints and experiences. Various stimulus questions were asked to keep the topic “fresh” for the entire dinner engagement. These questions dealt with Gen Y-ers’ traits, learning styles, communication styles, and how librarians have tried to bridge the generational gap.

Serials Solutions, SFX, Virtual Reference-- The Use and Impact of New Electronic Tools

The Serials Solutions table discussed the growing difficulty of creating a searchable “catalog” of print and electronic journal information and the products that are currently available to libraries to help manage this complex issue. The product that most libraries in the area have chosen to implement is SFX. Other similar products are available from EBSCO and OVID; however no one present at the discussion has implemented either of these. The table focused on the quality and functionality of SFX. Representatives from the University of Pennsylvania and Drexel University have had a significant amount of experience with the product. The consensus at the table was that SFX was a step in the right direction, but many improvements still needed to be implemented. Common problems include difficulty with exact coverage years, problems with particular databases/providers, and multiple pop-up windows.

Attendees are grateful to Lenore Hardy, Program Committee Chair, for choosing the venue and coordinating arrangements, and to Stephanie Ferretti, Program Committee Member, for handling registration for this event. §

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Photographs from the Roundtable Program





Editor's Note: Thank you, Bob Lyle and Brad Long, for providing these photographs!

From the Chair

Since the last edition of the *Chronicle*, the Chapter Board has been very busy putting together some very interesting programs and continuing education courses, in addition to the Annual Dinner. In February, a Roundtable Dinner was held, with an article on the highlights in this issue. Also, you will find a listing of upcoming CE courses, including an Expect Searcher teleconference and a Pub Med Expert Searching class. For more information and to register, please see the Chapter's Continuing Education (<http://www.mlaphil.org/education.html>) page.

I am very excited about this upcoming Annual Dinner. It will be held on Thursday, April 29th at the Inn at Penn. A good friend of mine will be the speaker, Charles W. (Chip) Fetrow, Pharm.D. Chip is a clinical pharmacist at the University of Pittsburgh Medical Center - Passavant Hospital. We worked together for 4 ½ years at St. Francis Medical Center in Pittsburgh. He has co-authored books on alternative medicines, from an evidence-based point of view. Chip is very appreciative of the help medical librarians have given him with these books, and I was even a consultant for the 2nd edition of his *Professional's Handbook of Complementary & Alternative Medicines* (http://www.textkit.com/support-textkit/support-item_id-1582552436-search_type-AsinSearch-locale-us.html). His talk will be on this same subject, and will be geared toward medical librarians. Please mark your calendars.

Also, you will see an article in this issue about a panel discussion in which I recently participated. It was for the "Freelance Workshop" that was held by the American Medical Writers Association-Delaware Valley Chapter (<http://www.amwa-dvc.org/>). Another project that I have been working on appears to be taking on a life of its own. The "Communicating with Physicians" program that I presented with Peter M. Jucovy, M.D. back in November of 2002 will be a CE course at the MLA National Meeting, with interest also being shown by some regional groups in presenting this at their local meetings.

Furthermore, I submitted our Chapter's Mid-Year Report (<http://www.mlaphil.org/midyr0203.htm>) to the MLA National Office. It is available on the Chapter website along with our Goals and Objectives (<http://www.mlaphil.org/goals0304.html>). Highlights include how the Quint Meeting and individual member projects have helped us meet or continue to work towards our goals.

Finally, I would like anyone who may be interested in running for an elected Board position to please do so. Two offices are available this election, Chair-Elect and Treasurer. If you or someone you know is interested, please contact the Past Chair/Nominating Committee Chair, Eric Delozier (phone: 717-948-6373, e-mail: epd103@psu.edu. §

Brad Long
Chair, 2003-2004
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From the Editor

I think we've all taken a while to recover from the Quint Meeting, which was so long in the planning and yet, when the time arrived, was so quickly over. By all reports, it will go down "in history" as one of the most successful and enjoyable programs that our Chapter has undertaken. Perhaps we've had a bit of a letdown since then, but now I am happy to report that the Chapter is up and running at full speed, with the Chapter Roundtables just having taken place, and other events to be held within the next few months. A big thank you is due to Bob Lyle, and to Brad Long, who took the photographs at the Roundtables, and to all those who reported on the event for the *Chronicle*.

The *Chronicle* staff would like to congratulate Christine Chastain-Warheit on receiving MLA's Lois Ann Colaianne Award for Excellence and Achievement in Hospital Librarianship. Thanks to Diane Wolf for writing this up for the *Chronicle*.

The last issue of the *Chronicle*, Fall 2003, contained an article by Karen Albert and PJ Grier about their experiences attending the NLM-sponsored Medical Informatics Fellowship program at Woods Hole, MA. The article contained a note identifying three other Philadelphia librarians who had also participated in this event in the past. We have since learned that Nina Long, Director of Library Services & Archivist Curator of the Wistar Museum Collections at the Wistar Institute, was a Medical Informatics Fellow at Woods Hole in 1995. Sincere apologies for this omission!

As always, contributions to and feedback on the *Chronicle* would be appreciated. §

Linda M.G. Katz, Editor
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From the CE Chair

The Next MLA Teleconference: "Roles and Essential Skills for the Expert Searcher"

Remember to join your local MLA and SLA colleagues at the upcoming MLA CE teleconference "Roles and Essential Skills for the Expert Searcher" scheduled for Wednesday, March 10, 2004 at the Queen Lane campus of Drexel University.

Complete registration information and event details are available at:
<http://www.mlaphil.org/education.html>.

Advanced PubMed Course

Thomas Jefferson University will be hosting an *Advanced PubMed CE course* on Monday March 22nd and Tuesday March 23rd.

Registration information was mailed out on March 1st. If you did not receive a brochure, please notify Gary Childs (gc24@exchange1.drexel.edu) to add your name to the mailing list.

Complete registration information is also available online at:
<http://www.mlaphil.org/education.html>

Space is limited, so don't procrastinate. Send in your registration early to reserve yourself a computer!

Looking Ahead

If you are interested in volunteering on the CE committee, please notify me directly.

In addition, if you are interested in becoming Chair of the Education and Credentialing Committee, please send an email to the MLA Board (MLA-PHIL-BOARD@LISTS.PSU.EDU) expressing your interest. This Board position offers a unique opportunity to network with education professionals at the national and local level. §

Dan Kipnis
CE Chair, 2002-2004
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Delaware Academy of Medicine to Sponsor Wireless Medicine Conference:

“Wireless Medicine – Content, Connectivity and Devices”

Website: www.delamed.org/pda

Statewide Health Professions Conference
April 30, 2004
BANK ONE CENTER at the Riverfront
Wilmington, DE



Donald A. B. Lindberg, MD
Keynote Speaker

Medical information accessed wirelessly through hand-helds, laptops, tablets or desktop devices is becoming more the norm. Unfortunately it's difficult to know what operating systems, applications and devices are best to use in differing medical practice specialties and institutional settings, like hospitals and nursing homes.

The Medical Society of Delaware and the Delaware Academy of Medicine – LB Flinn Library are sponsoring a day-long conference for physicians, nurses, pharmacists, medical librarians and other healthcare professionals. This CME event will include educational sessions, technology exhibits and a keynote presentation by Donald Lindberg, MD – director, National Library of Medicine (NLM). Topics will address hand-held basics, technology integration into

private practice and hospital settings, informatics and hand-helds, software selection, NLM wireless products and new state initiatives that will impact all practicing Delaware physicians.

All healthcare professionals are invited, but particularly those physicians and office staff interested in upgrading to a wireless environment are encouraged to attend. Conference admission will be \$99 for early registrants and a discount for current Academy of Medicine members. Although the conference has a statewide focus, it is open to healthcare professionals throughout the tri-state area.

For information and to make an online reservation, visit the Wireless Medicine conference website at www.delamed.org/pda, after March 8th. If you have questions, call the LB Flinn Library at 302-656-6398, x240. §

PJ Grier
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Member & Library News

It is with great sadness that the passing of two area health sciences librarians is noted: **Marion Silverman**, former librarian at the Albert Einstein Medical Center, Philadelphia, and **Kimberly Heeney**, who had been librarian at Magee Rehabilitation Hospital, Philadelphia:

Lillian Brazin, Director of Library Services at the Luria Library, Albert Einstein Healthcare Network, says: [**Marion Silverman**] “was Library Director for over 30 years. She was not formally trained in library science, yet she was able to organize a medical library that provided excellent service, despite limited resources. Marion was a mentor and inspiration to many local health sciences librarians. Marion was devoted to Albert Einstein Medical Center, and, until recently, attended the annual dinner of the Albert Einstein Society. She retired at the age of 85. She was 96 when she passed away on February 16, her mind still sharp.”

Eileen Smith, Library Manager, Frankford Hospital School of Nursing, writes that **Kimberly Heeney**, “Director of the Medical Library and Patient Resource Learning Center at Magee Rehabilitation Center for many years, succumbed to metastatic disease on Valentine’s Day, 2004. She had been a coordinator of the Delaware Valley Information Consortium (DEVIC) for two terms, and had also served as statistician...Kim relished her position at Magee, feeling it a privilege to work with the staff and to assist ‘her’ patients to achieve varying levels of independence and knowledge about their disabilities. In a letter written just before she died, Kim acknowledged the love and support of co-workers, colleagues, family and friends during her illness.” Comments about Kim note her “serious yet joyful nature,” “wonderful smile,” “great sense of humor,” and “positive nature,” and that she “always had something nice to say,” and “was very special, very generous, very caring, and very loving.” She is survived by her husband, Stephen, her two-year old daughter, Mattie Rose, and her extended family.

Deborah Lovett, Librarian, Educational Services, George T. Harrell Library, Penn State College of Medicine, wrote “PDAs: Exploring the Role of the Medical Librarian,” which was published in *Journal of Electronic Resources in Medical Libraries*, v.1, no.1, pages 113-118, 2004. She is also the editor for the PDAs@theLibrary column for this journal.

Linda M. G. Katz, Associate Director, Drexel University Health Sciences Libraries, is a member of the *JAMA* Journal Review Panel and is the co-author of a review of a new journal, *Ageing Research Reviews*, which was published in the February 11 issue of *JAMA*.

Correction: The title of **Lillian Brazin**’s recent publication was inaccurately reported in this column in the last issue of the *Chronicle*; the correct title is *Guide to Complementary and Alternative Medicine on the Internet*. §

Linda M.G. Katz
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Meet Your Fellow Chapter Members:

Profile #1 : Linda Rosenstein

Present Professional Position: Associate Director for Information Resources, Biomedical Library, University of Pennsylvania.

Past Professional Experience: From 1970-1980 I worked at Temple University's Paley Library. I started out as a Bibliographic Assistant while I pursued my MLS. As a professional, I was Assistant to the Head of Post Cataloging and then Head of Post Cataloging. When I returned from maternity leave, I became a serials cataloger.

What do you find most interesting about your work? I am intrigued by the revolution in the delivery of scientific information and the questions raised by "mounting" rather than printing journals. The situation isn't going to stabilize for years.

What qualities or traits do you find most helpful in your work? I am detail-oriented and analytical. A sense of humor is always helpful.

What do you enjoy doing 'for fun'? I quilt. One of these days I'm going to retire to my studio.

Is there anything about you that others might be surprised to know? I've rafted down two of the most highly rated rivers in the world.

Why would you encourage members to be actively involved in the Philadelphia Regional Chapter? The stuffy answer is the Regional MLA Chapter sponsors programs which are of immediate value to the work we do. Being involved means having a say in the programs developed and working with a network of regional colleagues. The more personal answer is that this Chapter is composed of a really nice group of folks. I like spending time with them.

Profile #2: Joyce Matheson

Present Professional Position: Library Director, The Devereux Foundation, Villanova, PA.

Previous Professional Experience: Historical Society of Pennsylvania, Haverford State Hospital, EPPI, Smith Kline Beckman, Chester County Library, Pennsylvania State University, West Chester State College.

What do you find most interesting about your work? Library work presents endless opportunities to LEARN. I also like dealing with people, especially those who realize that they need more enlightened information to make directional choices and informed decisions. I enjoy the challenge of the hunt for information. I enjoy the response of patrons when you have found the right answer: the wide-open eyes or "do your magic."

What qualities or traits do you find most helpful in your work? I like to organize, so inherently I was meant to be a librarian. I line up my vinegars in one row and my olive oils in another row in my refrigerator. I cannot stand chaos, even a little. It is hard for me. I'm hopeless.

What do you enjoy doing for fun? I swim, workout, do yoga, try all kinds of restaurants, love movies, travel, hiking in the woods, and of course I love to read. Dan Brown reads like 007.

Is there anything about you that others might be surprised to know? I love to sing, but cannot sing a note, but rhythm I have and I love to dance. I love really good modern furniture. I cannot live without music or color in my life.

Why would you encourage members to become actively involved in the Philadelphia Regional Chapter? Because they are a group of really intelligent, enlightened professionals who arrange insightful and informative meetings and love to have a good time as well. I like that last part the best, but both are good.

Note: I will be living in Paoli in my new house and retiring soon. It would be nice to remain in contact with the Chapter. §

Edited by Linda M.G. Katz
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MLA's Authoritative Health Reference Tool Published

The fourth edition of *Introduction to Reference Sources in the Health Sciences*, the classic authoritative Medical Library Association guide, is now available from MLA co-publisher Neal-Schuman Publishers. The guide was compiled and edited by MLA members, Jo Anne Boorkman, AHIP, head, Carlson Health Sciences Library, University of California-Davis; Jeffrey T. Huber, associate professor, School of Library and Information Studies, Texas Woman's University, Houston; and Fred W. Roper, AHIP, FMLA, professor/dean emeritus, College of Library and Information Science, University of South Carolina- Columbia. Covering the wide scope of reference materials librarians who provide health materials need, this comprehensive source offers analyses and annotations for periodical, monograph, indexing, abstracting, and digital database resources. Special sections on government documents, technical reports, conferences, reviews, and translations guide professionals to these often hard-to-find materials. Up-to-date chapters lay out sources for terminology, handbooks and manuals, drug information, consumer health information, statistics, directories, biographical and historical information, and grant and funding information. The citation for this work is: *Introduction to Reference Sources in the Health Sciences*, 4th ed., Neal-Schuman Publishers, 2004. \$67.50 (MLA members) and \$75.00 (others) 1-55570-481-6 §

Chapter Chair Participates in Freelance Medical Writers Workshop

On January 17th, I participated in a panel discussion at the Second Annual Freelance Workshop (<http://www.amwa-dvc.org/events/FreelanceWorkshop.pdf>), hosted by the American Medical Writers Association – Delaware Valley Chapter (AMWA-DVC) (<http://www.amwa-dvc.org/>). I was one of four panelists, and my talk was entitled “Internet and Medical and Scientific Resources.” I reviewed a list of suggested websites for reliable Internet-based resources for effective medical research.

The three other panelists were Michael Shapiro, president of BCG Consulting; Brain Bass, president of Bass Advertising and Marketing; and Lori Alexander, senior editorial manager in the Publications Department of the American Society of Clinical Oncology.

Mr. Shapiro’s talk was entitled “Computer Issues for Small Business Owners.” He addressed issues that writers need to be aware of when use a home PC for business purposes. Mr. Bass’s talk was “The Business of Freelancing.” He focused on how writers can properly charge for their freelance services. Ms. Alexander’s talk was on “The Client-Freelance Relationship: the Employer/Client Perspective.” She discussed the necessity for freelance writers from a publisher’s perspective, as well as the need for establishing and maintaining an excellent professional relationship. A roundtable lunch followed, during which the panelists were available for questions.

I felt that this was a very interesting workshop to participate in. I was unaware of the extent to which freelance medical writing exists. Further, I became more aware of the information needs of this profession. §

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Save the Date for the Chapter’s Annual Dinner

Come join your friends and colleagues for hors d’oeuvres, a delicious buffet and a fascinating speaker at the Chapter’s Annual banquet on Thursday, April 29th.

When: Thursday, April 29th
5:30-8pm

Where: The Inn at Penn
3600 Sansom Street
Philadelphia, PA

Speaker: Charles Fetrow, Pharm.D., will talk on an alternative medicine topic.

Cost: \$40 MLA/SLA members; \$50 non-members; \$35 students/retirees

For Further Information: Contact Lenore Hardy, Program Chair, ls43@drexel.edu

Membership Update

It's been a busy beginning for 2004! The Membership Committee received a flood of renewal applications during the past month. We're working hard to verify member information and update the membership database. If you have not sent in your renewal application yet, please visit <http://www.mlaphil.org/membapp.html> and get the ball rolling. We've got some great programs coming up, so make sure to get your renewals in to receive the member rate.

The MLA-PHIL Membership Committee was asked to speak at Drexel University for the Third Annual "Rush at Rush" on January 29th. Jessica Ward and I (both Drexel alumni) went as representatives of MLA-PHIL to meet currently enrolled students in the Information Science & Technology program. This SLA-sponsored event allowed for various organizations to speak about their associations in a formal manner during a structured lecture event and, additionally, to meet students face to face over slices of pizza as well. The following is a list of association representatives:

SLA: Special Libraries Association - Philadelphia Chapter: Steve Marvin
(smarvin@wcupa.edu)

AIIP: Association of Independent Information Professionals: Dee Richardson
(deerichardson@comcast.net)

ALA: American Library Association - Drexel Student Chapter: Rebekah Kilzer
(rdk26@drexel.edu)

ARLIS: Art Libraries Society - Delaware Valley Chapter: Nancy Thorne
(nthorne@pobox.upenn.edu)

GPLLA: Greater Philadelphia Law Library Association: Greg Weynant
(gregory.weyant@obermayer.com)

ISTA: IST Alumni Association: John Bartles (JBartles@pgcc.edu) and Lillian Brazin
(brazinl@einstine.edu)

MLA: Medical Library Association - Philadelphia Regional Chapter: Jessica Ward
(jjr36@drexel.edu) and Gary Childs (gc24@drexel.edu)

SCIP: Society of Competitive Intelligence Professionals - Philadelphia/Delaware Valley Chapter: Matt Harrington (MRharrington@comcast.net) §

Gary Childs,
Membership Chair
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Join the Academy of Health Information Professionals (AHIP)

“The Academy of Health Information Professionals credential has enabled me to pursue avenues of professional development directly related to my job as well as explore new career interests.”

—Mary Riordan, AHIP
Arizona Health Sciences Library, University of Arizona-Tucson
Associate Librarian, Information Services

Further information about the academy, including an application, can be found at www.mlanet.org/academy/ or by contacting Lisa C. Fried, credentialing, professional recognition and career coordinator at 312.419.9094 x28 or mlapd2@mlahq.org.

AHIP Membership Information Updated

Individuals considering first-time AHIP applications or renewals, please review information on MLANET (<http://www.mlanet.org/academy/index.html>) for updated details. Note that beginning January 2004, the MLA member fee for AHIP membership was increased from \$150 to \$175; this is the first fee increase in seven years. The provisional fee was also increased to \$100. If you have any questions, or would like assistance completing your application, please email me.

Currently, about 1 in 3 MLA members is a member of AHIP. They have documented their professional development and career advancement, which distinguish them to engage in endeavors concerning information and health care. §

Esther Dell
AHIP Liaison
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Development Report

It has been a busy few months. Letters to vendors were sent out in early December, with both telephone and email follow-ups in January and February. Since we received so much support for the Quint conference in October, we did not anticipate a large intake for the rest of this academic year. However, many of our contacts came through for us, demonstrating their continued backing. Their support, which we acknowledge here in the *Chronicle*, on the Chapter listserv, and at the annual spring banquet, enables us to provide excellent programs and educational opportunities for our members.

To date we have received contributions from the following vendors, listed alphabetically:

Cambridge Scientific Abstracts
EBSCO Information Services
Emery Pratt
HSLC
Rittenhouse Book Distributors
Swets Information Services
TDNet
Wert Bookbinding

We anticipate contributions from several more vendors before the end of the academic year; a complete list will be publicized at the spring banquet in April and in the next issue of the *Chronicle*. §

Gina Kaiser
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Calendar

National Library Week April 18 - 24, 2004

PALINET Workshops

Location: PALINET, 3000 Market St., Suite 200, Philadelphia, PA

Registration & Information: (215) 382-7031 or <http://www.palinet.org/>

Workshops:

- Mar. 10 WorldCat Searching Basics for New Users of OCLC Cataloging (Connexion Client Interface)
- Mar. 11 Basic Descriptive Cataloging
- Mar. 12, June 2 Dreamweaver Basics
- Mar. 16 ILL Basics for New Users of OCLC ILL
- Mar. 18 ILL Web Interface Overview for Current ILL Users
- Mar. 22 Web Page Formatting using Cascading Style Sheets
- Mar. 26 Wireless Libraries
- Mar. 29 YourLibrary.org: Effective Library Web Site Design
- Mar. 30 Cataloging Basics for New Users of OCLC Cataloging (Connexion Client Interface)
- Mar. 31 Cataloging Basics for New Users of OCLC Cataloging (Connexion Browser Interface)
- Apr. 1 ILL Policies Directory Lab
- Apr. 7 Advanced ILL for the Web Interface
- Apr. 13 OCLC Connexion Browser for Current OCLC Catalogers - Learning the New Interface
- Apr. 15, June 22 Dreamweaver: Beyond the Basics
- Apr. 20 Custom Holdings Lab

Apr. 20 ILL Direct Request Service
 Apr. 21 OCLC Resource Sharing Services Users Group
 Apr. 22 OCLC Cataloging Services Users Group
 Apr. 28 FrontPage Basics
 May 4 Reference from a Distance: Practical Considerations and OCLC Solutions
 May 5, June 16 Fireworks Introduction: Creating & Editing Graphics
 May 13 Digitizing Your Special Collections: Practical Considerations and OCLC Solutions
 May 14 Customizing FirstSearch Lab
 May 21 Close Encounters of the Chat Kind: Interpersonal Communication in Virtual Reference
 May 21 Positive Approaches to Diverse Users
 May 25 Ariel Essentials
 May 27 Database Design and Use in Libraries
 June 8 Adobe Acrobat: Publishing Tool for the Web
 June 18 Union List Basics
 June 23 Microsoft Access Basics

DIALOG Training Workshops

Location: 1735 Market St., Suite 1600, Philadelphia, PA 19103

All workshops held 9:00 AM to Noon, except where noted.

Information & Registration: 800-334-2564 or 215-981-0243

http://training.dialog.com/sem_info/calendar/penn.html

Workshops:

Mar. 10, Apr. 14 Basic Skills Review for Classic Dialog Searchers
 Mar. 15 Company Intelligence Seminar
 Mar. 24 Developing Dialog Searching expertise, Pt. 3: Advanced
 Apr. 5 Introduction to Dialog
 Apr. 19 Pharmaceutical Business Information on Dialog
 Apr. 28 Market Intelligence
 May 19 Basics of International Patents (starts at 9:30 am)
 Patent Searching techniques (1 to 4 pm)
 May 20 Advanced Patent Searching (starts at 9:30 am)
 Competitor Intelligence (1 to 4 pm)

March 10

Roles and Essential Skills for the Expert Searcher

(MLA Satellite Teleconference)

Sponsor: Philadelphia Regional Chapter, MLA

Location: Drexel Univ., Queen Lane Campus, Philadelphia, PA

Information: mcedrone@mail.med.upenn.edu

Registration: http://www.mlaphil.org/CE_Expert_brochure.pdf

March 10-12**Computers in Libraries 2004 (19th Annual Convention & Exhibition)****Sponsor:** Information Today, Inc.**Location:** Hilton Washington, 1919 Connecticut Ave., NW, Washington, DC**Registration & Information:** 609-654-6266 or <http://www.infotoday.com/cil2004/>**March 11****State of Libraries and Future Trends****Sponsor:** New Jersey Chapter/SLA**Location:** IEEE, Piscataway, NJ**Time:** 5:30 to 9:00 pm**Cost:** \$17.00**Information & Registration:**http://www.sla.org/chapter/cnj/Speakers_Presentations/2004NJ_SLAmeeetingflyer.color.pdf**March 22 or 23****CE Workshop: PubMed Expert Searching: Using PubMed to get Advanced Results****Sponsor:** Philadelphia Regional Chapter, MLA**Location:** Thomas Jefferson University, Philadelphia, PA**Information:** mcedrone@mail.med.upenn.edu**Registration:** http://www.mlaphil.org/CE_Advanced_PubMed_rev.pdf**March 22-25****SCIP 04 International Conference and Exhibit; CI is the Future: Intelligence Drives Success****Sponsor:** Society of Competitive Intelligence Professionals**Location:** Sheraton Boston Hotel & Hynes Convention Center, Boston, MA**Information:** <http://www.scip.org/boston/>**March 31****Is it Sexual Harassment or Free Speech? Responsibilities in the Workplace****Sponsor:** New Jersey Library Association**Location:** East Brunswick Library; directions: <http://www.ebpl.org/map.htm>**Time:** 10 am to 12:30 pm**Cost:** \$27.00**Information & Registration:** <http://www.njla.org/programs/IFprogram.pdf>**April 14-17****Living the Future; Strategically Striving and Surviving****Sponsor:** Assoc. of Research Libraries & Assoc. of College & Research Libraries**Location:** Univ. of Arizona, Tucson, AZ**Information & Registration:** <http://dizzy.library.arizona.edu/conference/>

April 25-27

Business Intelligence...an Oxymoron or the Road to Success

Sponsor: Pharmaceutical & Health Technology Division/SLA

Location: Sofitel Hotel, 120 South 17th St., Philadelphia, PA

Information & Registration:

<http://www.sla.org/division/dpht/Spring2004/spring04info.htm>

May 3-4

National Library Legislative Day

Sponsors: District of Columbia Library Association and ALA

Location: Washington, DC

Information: 800-941-8478 or

<http://www.ala.org/ala/washoff/washevents/nlld/nationallibrary.htm>

Contact: <http://www.ala.org/ala/washoff/washevents/nlld/nlldsts.htm>

May 4-5

National Diversity in Libraries Conference

Sponsors: Assoc. of Southeastern Research Libraries, Southeastern Library Network, & Historically Black Colleges & Universities Library Alliance

Location: Georgia Tech Hotel & Conference Center, Atlanta, GA

Information & Registration: <http://www.librarydiversity.org/>

May 11-12

Websearch University: How to turn your search into research

Sponsor: Information Today, Inc.

Location: Hilton New York

Information: <http://www.websearchu.com/>

Registration: <http://www.websearchu.com/registration.html>

May 12, 13

PUBMED

Sponsor: NN/LM Middle Atlantic Region

Location: New York, NY

Information: Charles Rapisardo, 212-822-7396 or crapisarda@nyam.org

Registration: <http://nnlm.gov/mar/online/request.html>

May 21-26

MLA 04: Seize the Power (MLA 2004 Annual Conference)

Sponsor: Medical Library Association

Location: Hilton Washington, Washington, DC

Registration & Information: <http://www.mlanet.org/am/am2004/index.html>

June 5-10

Special Libraries Association 2004 Annual Conference

Location: Nashville, TN

Information & Registration: <http://www.sla.org/nashville2004/index2.htm>

June 24-30

American Library Association 2004 Annual Conference

Location: Orlando, FL

Exhibits: Orange County Convention Center, June 26-29.

Information & Registration:

<http://www.ala.org/ala/eventsandconferencesb/annual/an2004/home.htm>

Treasurer's Report

The Philadelphia Regional Chapter/MLA Citizen bank account, as of February 2004, has a balance of \$25,832.29, with all transactions recorded in a Quicken database. §

Stephanie Ferretti
2003-2004 Treasurer
StephanieFe@pcom.edu

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The next deadline is June 1, 2004