

the *Chronicle*

Philadelphia Regional Chapter
Medical Library Association, Inc.
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Chapter Annual Dinner & Business Meeting 2004

By Brad Long
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On Thursday April 29th, the Chapter held its Annual Dinner & Business Meeting at the Inn at Penn. Thanks to the hard work of Lenore Hardy and Stephanie Ferretti, the evening was a success. Additionally, Gina Kaiser greatly assisted by lining up a number of valuable sponsors for the evening.

After the Approval of Minutes, Treasurer's Report, and Report of Chapter Activities, our outgoing officers were recognized. Four officers will not be returning to the Board next year: Eric Delozier, Anne Seymour, Bob Lyle and Deb Lovett. Lenore Hardy will move up to the Chairperson position, while Brad Long becomes the Past-Chair/Nominating Committee Chair. Our newly elected officers were then introduced. Dan Kipnis is the newly elected Chairperson-Elect/Program Committee Chair and Stephanie Ferretti has been reelected as Treasurer.

The Chapter gave out six awards that night. Rebecca Rishar, from Thomas Jefferson University and an MSLS student at Clarion University of Pennsylvania, received the Beatrice Davis Education Award. Rachel Resnick from the Polisher Research Institute received the Grant for Professional Development, while Anne Seymour from the University of Pennsylvania received the Certificate of Appreciation for her work in putting together the QuintEssential Conference. Karen Albert from Fox Chase Cancer Center received the Chapter Achievement Award; in presenting this award, Linda Katz spoke about Karen's achievements regarding the Chapter and in her professional life. Barbara Henry from Eugene du Pont Preventive Medicine and Rehabilitative Institute received the first ever Randy Brenner Consumer Health Award; Christine Chastain-Warheit spoke about Barbara's achievements regarding this award, while John Luciano from the Cancer Foundation for Personal Wellness spoke about the award itself. Marjorie Smink, who is retiring, was honored with an Honorary Lifetime Membership; Andrea Kenyon spoke about Marjorie's career achievements and work on behalf of the Chapter.

The evening concluded with a very educational and entertaining speaker, Charles W. (Chip) Fetrow, PharmD, a clinical pharmacist from the University of Pittsburgh Medical Center-Passavant Hospital. Dr. Fetrow's talk was entitled "Dietary Supplements: Myths and Realities." This talk looked at the evidence-based approach to dietary supplements and alternative medicines. Additionally, he covered the laws that deal with the sale and regulation of such products. This was the second consecutive year that the Chapter had a non-librarian medically-related speaker. §

**Chapter Achievement Award Presentation to
Karen Albert
Philadelphia Regional Chapter, MLA, Annual Meeting
April 29, 2004**

By Linda M.G. Katz

Most of you who know me know that I'd rather do almost anything than speak before a large gathering, especially when I have laryngitis. However, when Eric invited me to speak about Karen, in honor of her receipt of the Chapter's highest award, the Chapter Achievement Award, there was no way that I could say "no." Karen is a librarian par excellence, an outstanding advocate for our profession and Chapter, as well as a wonderful friend and colleague.

Karen has been the Director of the Talbot Research Library at Fox Chase Cancer Center since 1989. Her staff tells us that she is firm in her commitment to excellence in providing library and information services in an environment that sometimes has to be convinced of their value. Clearly, she's ushered her library into the world of electronic resources, and is always proactive with regard to new products and opportunities. She is also an excellent advocate for her staff.

I met Karen in 1990, when she and I were on a committee to plan the poster sessions for the Chapter's joint meeting with the New York Chapter, held in Philadelphia. Then we handled registration for another joint meeting with New York, this one held at the New Jersey shore. We went on to co-chair the hospitality committees at the MLA national meeting in Philadelphia in 1998, and at the Quint Meeting this past fall. And we co-edited the *Chronicle* from 1999 to 2003. Karen has got to be the most diligent and capable collaborator ever- her work is impeccable.

Karen has also served as Chapter Council representative, and has taken a keen interest in the government relations aspect of librarianship, attending Library Legislative Day in Washington numerous times. She has been meticulous in reporting back to the Board about these activities.

A highlight of Karen's career was her attendance at the National Library of Medicine's Woods Hole Medical Informatics Fellowship program last summer. She found this program to be valuable and enjoyable, and wrote an outstanding feature article for the *Chronicle* about her experience.

This is not the first time Karen has received a Chapter award- in fact, it's the third. She received a Certificate of Appreciation in 1992, and another last year. Her dedication to the Chapter, and to her profession, is rare. There is no question that she deserves this wonderful honor, which, according to our Chapter's guidelines, is reserved for "outstanding individuals"- she certainly is outstanding. §

**Randy Brenner Consumer Health Award Presentation To
Barbara Henry
Philadelphia Regional Chapter, MLA, Annual Meeting
April 29, 2004**

By Christine Chastain-Warheit

One of the joys of being a librarian is the pleasure of being in the company of other librarians who, as a group, are talented, unique, intelligent creative thinkers – that is certainly true about all the librarians here today, the library staff in my department, and it is especially true about Barbara Henry. We are so sorry she cannot be with us today due to the recent death of her father. For those of you who do not know her, I hope to reveal a snapshot of her accomplishments and personality. Those of you who do know her will be nodding your heads.

Barbara Henry was hired in January, 2000. She came to us with her armadillo pins, cowboy boots and big Texas drawl to be the Community Health Librarian for the Community Health Library at the Eugene DuPont Preventive Medicine and Rehabilitation Institute and later in 2002, the librarian for the Junior Board Cancer Resource Library in the Helen F. Graham Cancer Center, both of which are part of the Medical Libraries at Christiana Care Health System. Barbara has consistently demonstrated excellence in all five areas of the Brenner award, but most especially in Education, Access and Dissemination of Information, and Collection Management. In her first year as a consumer health librarian she set up free classes for the public on how to use the Internet to find excellent health information. She taught dozens of classes and by September of her first year she had received a Gold Level service excellence award for her skill, dedication, enthusiasm and care in teaching these classes. It is the highest award Christiana Care offers to its employees.

And so Barb became acclimated to Delaware weather, perfected her equestrian talents and bought a horse named Sunny, offered her sewing skills to make Shakespeare costumes for the Arden Gild Hall, and for the last two years as Arden's "SoupGal", Barb prepared homemade soup once a week for 30 or more of her closest neighbors in the interest of community spirit.

At work Barb developed proficiency and expertise in selecting materials for both consumer health libraries, but most especially she focused on cancer resources and materials. When the Cancer Center opened in May of 2002, the new library also opened with an exceptional collection in every aspect of the cancer continuum, from diagnosis to stress management, to recovery to grief and the hospice process. The collection covered the needs of children and adults, all age groups, the needs of family members of patients and all needs of patients. Both consumer health libraries function like public libraries, so Barb designed web pages for each library to include Pathfinders with linkable articles, resources and web sites on the issues most important to those customers. She also designed brochures for each library that have won awards at the national MLA Swap and Shop contests. She co-wrote a successful grant for a CancerHelp kiosk. She serves on the

Christiana Care system-wide Patient Education Committee and is part of the BedNet Team. BedNet provides laptops to oncology and OBGYN in-patients to assist with learning about their health conditions and diagnoses while hospitalized. She selects and maintains their bookmarked web sites and delivers custom information packets to the patient's bedside upon request.

Barb and her staff receive many kudos for their work with patients and the community. One patient recently wrote: "I was desperate for information, for laughter, for humor – I craved it as air – desperate for music to calm my fears, desperate for understanding and caring – The library staff, Barbara, Debbie and Sharon, provide all these things and so much more: guidance, inspiration, joy at newly grown hair, sharing of my tears. I don't know how you do it but I am eternally grateful." Thank you. Thanks, Barb – wish you were here to enjoy this moment with your colleagues. §

Presentation to Marjorie Smink On the Occasion of Her Retirement Philadelphia Regional Chapter, MLA, Annual Meeting April 29, 2004

By Andrea Kenyon

I am here tonight to acknowledge Marjorie Smink as she officially retires from her position at the Project Management Institute. It is a great honor and pleasure to tell you about my friend and colleague Marjorie. Marjorie began her library career as the Interlibrary Loan/Serials Librarian at the College of Pharmacy before moving over to the College of Physicians of Philadelphia in 1990. She was first responsible for technical services before moving over to public services and then becoming director of the library, supervising staff and managing the historical library. After ten years of exemplary work Marjorie decided to spread her wings and try something different by establishing a new and innovative information service at the Project Management Institute. The James R. Snyder Center for Project Management Knowledge and Wisdom, launched in early December 2001, is a culmination of all Marjorie's knowledge, wisdom and persistence gained from her various experiences in and out of the library profession.

Marjorie is the consummate librarian. There is no project too difficult to tackle and no job too small to do it well. She is a leader, a follower and my staunchest ally through thick and thin. She has the wonderful ability to combine vision and back it up with implementation. She is dedicated, reliable and very organized. Her energy level knows no bounds. Therefore I know that while she has officially retired she will not be resting. The truth of the matter is that she will just be redirecting her talents elsewhere- to family and pet projects. It is the profession's loss and their gain. I am proud to call her my colleague and very appreciative that she is my friend. Please join me in wishing Marjorie good luck in her new endeavors. §

Photographs from the Annual Meeting



Gina Kaiser, Linda Katz, Brad Long, Stephanie Ferretti, Lenore Hardy



Buffet



Hors d'Oeuvres



Dinner Buffet



Program



Linda Rosenstein...



Dinner Room



Dinner



Floral Arrangement



Betty Warner



Ellen Justice, Dennis Brenner, John Luciano, Christine Chastain-Warheit, Diane Wolf



Dan Kipnis, Melanie Cedrone, Deb Lovett, Esther Dell



Gina Kaiser and Mollie Murray



Linda Katz and Karen Albert



Karen Albert



Kevin Block, Gary Kaplan, Stephanie Ferretti, Florence Rosenthal, Lillian Brazin and Gina Kaiser



Rachel Resnick and Rod MacNeil



Pat Heller and Margie Smink



Christine Chastain-Warheit



Melanie Cedrone and Mary McCann



Margie Smink, Andrea Kenyon, Sue Couch

Thanks to Joan McKenzie for taking these photographs!

Reflections on MLA 2004 from a Long-Time Member

By Betty Warner

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I will remember this MLA as a series of beautiful pictures, articulate presentations and excellent questions. As usual, the national annual meeting, which I have come to consider the opening days of the New Professional Year, treated me to a series of consciousness raisings: heightened awareness of land, sea, the "library world," self, our tools and accomplishments.

Information literacy and health literacy are at the forefront of health sciences librarianship practice today. Innumeracy, too, and science literacy are concerns that most of us are aware of. But, geography and geographic literacy may not have been a real concern until Harm J. de Blij (pronounced "duh blay"), distinguished professor, Department of Geography, Michigan State University-East Lansing, presented the case for geographic literacy. The program blurb promised that this speaker "will convince you that geography is the most exciting subject on earth." And, without a single visual or

audio aid, this accomplished lecturer did just that. His speech was laced with contemporary references to world cultures and concerns, and he did not restrain his opinions on things political. Most impressive for me were the wide-ranging and highly intelligent questions from the audience. Simply put, geographers base their life's work on the question "where?". In contrast, historians base their approach on the question "when?". His comments on his small-in-numbers profession were enlightening.

The Janet Doe Lecture was presented with good humor and gorgeous photos of "unearthly" beauty by Rick Forsman, who directs the Denison Memorial Library at the University of Colorado Health Sciences Center-Denver. "Life and Death on the Coral Reef: an Ecological Perspective on Scholarly Publishing in the Health Sciences" speculated on the survival of fragile environments, especially when relationships are symbiotic, as in the author-publisher-bookseller/journal aggregator-librarian microcosm.

The informationist luncheon roundtable sharing session, as well as a session which reviewed scenarios of practice descriptions for the Information Specialist in Context, reminded us that the Task Force addressing this issue is in the capable hands of Chapter member Diane Wolf.

Much hallway and business meeting discussion centered on, to put it very grandly, health sciences library life in a "Post-Brandon-Hill World." The impact of ceasing to publish this significant tool has given rise to numerous questions about effective techniques for collection development, the role of MLA and its Sections in review and recommendation of publications, the use of evidence and bibliometrics in small and large, and in general and specialized health sciences libraries.

The awards ceremony highlight was the big bright smile on the face of Christine Chastain-Warheit and so many Philadelphians and Delawareans when she received the Lois Ann Colaianni Award.

The Washington Hotel dinner with NAHRS colleagues, as the sun set over the Washington Monument, was punctuated by the whirring of helicopters returning the President to the White House. The sky nuanced itself from pale baby blue to a rich gem teal and finally to a clear seemingly careful black. The pleasure of the presence of colleagues provided the inevitable exchange of photos and health reports and career advancements and setbacks and institutional updates.

The liveliness of the OVID dance party did reinforce that it is a New Year. I attended from Sunday morning through the Tuesday morning sunrise seminar, and devoted many hours to meeting with my section of choice, the Nursing and Allied Health Resources Section; my learning this year had truly global breadth and depth ... enough to last until San Antonio.

New Member / First Timer: My Experience at MLA 2004

by Jessica Ward

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I attended MLA in Washington, DC as my first professional conference. As a new member of MLA as well as a first time attendee at the conference, I thought it would be interesting to write about my experiences at MLA as a new librarian.

There were a few things I did before I went to MLA that helped make my time there especially worthwhile. I asked friends and colleagues, who had attended previous conferences, what to expect. It was recommended that I take in a lot of different sessions and definitely check out the poster sessions and roundtable meetings. I also knew that I wanted to visit the Spy Museum and make my time as pleasant as possible. I know how I get when I am overwhelmed and I was determined not to let a big conference like MLA get the best of me. MLA's conference itinerary builder was a great help to me when planning what sessions to go to. I also took advantage of the tours they were offering to conference members.

MLA definitely puts our registration fees to good use. The Hilton was an excellent conference space and the programming went off without a hitch. The plenary speakers were outstanding and spoke on a variety of topics. I was very excited to see Jessamyn West speak during a session put on by the Relevant Issues Section. I have read her news [blog \(www.librarian.net\)](http://www.librarian.net) since I started library school. As an outreach librarian at a public library, she had never been to MLA but she gave an insightful talk on the US Patriot Act, CIPA, and HIPAA. Many of our Chapter members gave insightful poster sessions, such as Dan Kipnis' "Multi-disciplinary Medical Case Study Development for First-Year Medical Students." I also greatly benefited from the sessions given by the Public Services Section (PSS), such as the session entitled "Influencing Change: Recharging the Roles of Reference and Public Services." The session highlighted innovative ways medical libraries have changed the way they serve their public via reference and access services. I also sat in on the PSS roundtable in which we talked about marketing and customer service. The roundtable was nice because I was able to talk more closely with other librarians.

MLA wasn't only about learning, though; I also had a lot of fun. Librarians sure know how to party and the OVID party was definitely evidence of that. I saw many of our fellow Chapter members dancing up a storm. I did get to see the Spy Museum on a tour that was sponsored by MLA, and it was a great opportunity to see an entertaining museum as well as get to know some fellow librarians.

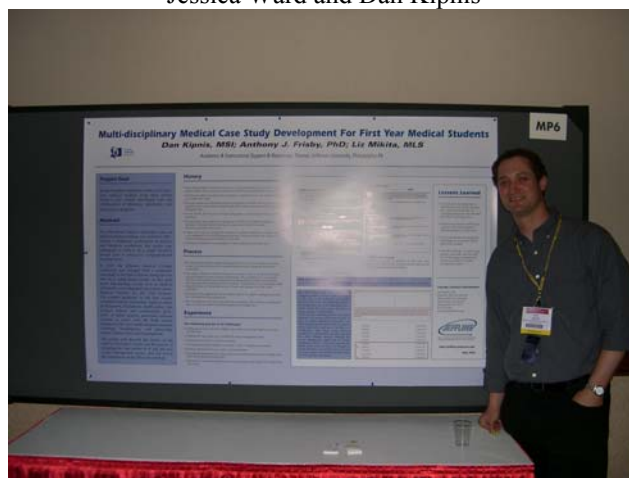
June 16th will mark my first year as Access Services Librarian at Drexel University Health Sciences Libraries, Hahnemann Library, and I feel professionally strengthened and encouraged by my time at MLA. §



Note “new member/first timer” attached to Jessica’s badge



Jessica Ward and Dan Kipnis



Dan Kipnis and his poster

MLA Capitol Hill Day

By Brad Long and Karen Albert

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On Monday, May 24th, we were off to Capitol Hill to lobby on behalf of MLA. MLA asked us to emphasize two issues in our discussions with legislators: increased funding for NLM and NIH; and opposition to two House bills dealing with database protection. We also wanted to ask about our legislators' stances on medical malpractice, an issue of particular interest to the Pennsylvania medical community.

MLA is pushing to increase FY05 funding for NLM and NIH beyond the President's proposed 2.5% budget hike for these agencies. With higher library costs, and requirements for NLM to provide additional services, the President's proposed increase would be insufficient to fund NLM operations at the current level. MLA is recommending a 10% increase, which would prevent a degradation of service at NLM and NIH.

MLA is also opposed to two proposed House Bills that could pose a threat to the current level of database access that students and researchers have. H.R. 3261
http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=108_cong_bills&docid=f:h3261ih.txt.pdf
the "Database and Collection of Information Misappropriations Act" and H.R. 3872
http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=108_cong_bills&docid=f:h3872rh.txt.pdf
the "Consumer Access to Information Act" are two narrowly focused pieces of legislation which may threaten the fair use principle as it pertains to electronic databases. These bills both allow factual data to be copyrighted, giving broad protections to database producers; thus possibly reducing access to information (such as genome sequences) and raising database costs. H.R. 3872 is a less restrictive bill, but it could still limit fair use. Library groups do not see the necessity for this legislation, because existing laws are adequate to protect the interests of the database producers.

Prior to the MLA Conference, we arranged meetings with the offices of Representative Joseph Hoeffel (PA 13th District –and Democratic Party nominee for the U. S. Senate) and Senator Rick Santorum (PA-R). Since Congress was not session, legislators were generally not on Capitol Hill, so we met with staffers from each office. We first saw Mel Gipprich, Joe Hoeffel's Legislative Aide for health issues. She indicated that Mr. Hoeffel strongly supports an increase in funding for NLM and NIH; and although the spending environment is currently tight, the NIH has been given some pretty substantial increases in recent years, so Rep. Hoeffel would continue to pushing for more. With regard to medical malpractice issues, Mr. Hoeffel's position is that caps on non-economic damages by themselves will not solve the problem, and a hard cap of \$250,000 would be unfair to victims of severe malpractice. If caps were instituted, judges should be given the discretion to approve awards in excess of the cap in extreme cases. He supports giving state judges greater authority to review personal injury awards to provide fair, but not excessive recoveries in such lawsuits.

We also met with Jen Vesey from Mr. Santorum's office. Ms. Vesey said that Senator Santorum is a big supporter of NLM and NIH. He favors MLA's proposed hike in funding and has been actively seeking an increase. She also stated that the Senator has proposed tort reform legislation in the Senate that would place caps on non-monetary damages (i.e. pain and suffering).

With regard to the database legislation, Hoeffel's aide voiced support for MLA's position regarding this legislation. Santorum's aide was noncommittal on this issue, but at least we were able to explain MLA's position and the potentially negative impact of this legislation on libraries.

Additionally, informational packets were dropped off at the offices of Senator Arlen Specter (PA-R and Republican Party nominee for reelection) and Representative John Peterson (PA 5th District – R), outlining MLA's stance on NLM and NIH funding and two House bills dealing with database antipiracy.

We both found the day to be an interesting experience and would encourage others to take advantage of such opportunities by either contacting your legislators, arranging your own visit to Capitol Hill, or by participating in an ALA Legislative Day by registering with your state coordinator <http://www.ala.org/ala/washoff/washevents/nlld/nlldsts.htm>.

For further information regarding MLA Capitol Hill Day or other legislative issues pertaining to MLA, please contact Mary M. Langman at MLA Headquarters (phone: 312-419-9094, ext. 27; e-mail: langman@mlahq.org). §

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From the Outgoing Chair

It has been a busy but fun year serving as Chapter Chair. Our Chapter co-hosted a very successful QuintEssential Conference and had a wonderful Annual Dinner Meeting. I also personally had a very productive MLA Conference in Washington DC, highlighted by the continuing education course that Peter Jucovy, MD and I taught, “Communicating with Physicians: For Librarians.” In addition, Karen Albert and I lobbied on Capitol Hill for MLA ([see the article in this issue](#)). It is my sense that Chapter activities this year have improved its visibility and reputation at the national level.

I would like to welcome our new Chair, Lenore Hardy, who has just completed a very successful term as Chair-Elect. I look forward to working with her in our new capacities, in addition to all of our Chapter officers. I will also miss working with our departing board members, Eric Delozier, Anne Seymour, Bob Lyle and Deb Lovett. I wish them the best of luck. §

Brad Long
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From the Incoming Chair : Getting to Know You . . . or the Thrills of Volunteering

My year as Program Committee Chair is over and I had a lot more fun than I expected. Planning the Annual Dinner (especially sampling potential menus) couldn't have been

more entertaining. The venue was lovely and those who attended heard a dynamic speaker, ate and drank well, and honored colleagues for their achievements.

Which brings me to the theme of this letter: volunteerism. Events like the Annual Dinner, teleconferences or CE courses wouldn't take place if Chapter members didn't volunteer their time and services. We have a Chapter with a lot of talented, dynamic folks. Some are active every year, holding one Board position or another. We couldn't get along without them!!

But there are many of you out there who can contribute your unique talents to the Chapter and I would like to "get to know you"... If you're like most of us, you're busy and may figure the Chapter is humming along without your participation. So why not consider what you can get out of the deal?

A forum to develop leadership skills
The opportunity to practice public speaking
A way to express your creativity
The chance to impact the structure of the Chapter
AHIP points
Networking, networking, networking
Don't forget your resume!

Let us get to know you and please get to know us. Board of Directors contact information is provided in this issue of the *Chronicle*.

I look forward to an interesting and productive year. Enjoy your summer! §

Lenore K. Hardy
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From the Editor

It's been a busy spring for us, at the Chapter as well as at the national level. I'm glad to be able to say that many of these events are recorded, verbally and photographically, in this issue of the *Chronicle*. I'd like to offer a sincere "thank you" to all of you who graciously contributed to this issue at a very busy time.

I urge you to pay particular attention to a lovely little piece written by Jessica Ward, a first-time MLA (national) attendee and a newly-minted and young librarian. It may bring back some memories!

Also, Laurie Schwing, a Chapter member and the librarian at PinnacleHealth at Harrisburg Hospital, has contributed an overview of an important topic: the issues involved in changing library automation systems.

And, for the first time in my (long) memory, we are providing the text of the presentations of our Chapter awards which were distributed at the Annual Dinner Meeting. Thank you, Christine Chastain-Warheit, for that fine suggestion!

As always, there are two new member profiles – they're interesting and fun to read. §

Linda M.G. Katz
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Member & Library News

JoAnn Babish, Director, Library Services, Moses Taylor Hospital, Scranton, PA, published an article in the *Journal of Hospital Librarianship*, v.3, no.4, p.35-45, 2003. Entitled “Evidence-Based Medicine Morning Report: Overview and Role of the Librarian,” it reviews what is going on with respect to Morning Report and library involvement nationally, and then summarizes Moses Taylor Hospital's program.

Wendy Wax, Librarian at the Helen Fuld School of Nursing, Blackwood, NJ, contributed to, and was quoted in, an article in the May 2 *Gloucester County Times*’ “Sunday Living” section. Entitled “Worldwide Med,” it mentioned her tips on determining a web site's reliability and provided links for consumer health information.

Judy Schaeffer Young, Medical Library, Arthur Bedell Memorial Library, Wills Eye Hospital, spoke on “Institutional Policies for Service Animals in the Era of ADA” at a joint program of the Veterinary Librarians and the Vision Librarians SIG at the MLA meeting in Washington on May 24.

Brad Long, Senior Information Specialist, Scott Memorial Library, Thomas Jefferson University, along with Peter Jucovy, MD, of the Veterans Affairs Medical Center, Philadelphia, presented a CE class at MLA 2004: “Communicating With Physicians for Librarians.”

Mindy Paquette-Murphy, Senior Information Scientist, Sanofi-Synthelabo Research, Malvern, PA, served as moderator of a session of the Corporate Information Services Section / Leadership and Management and Assessment and Benchmarking SIG on May 25 at MLA 2004.

Nancy Calabretta and **Susan Cavanaugh**, Reference Librarians, Reuben L. Sharp Health Science Library, Cooper Health System, Camden, have co-authored “Education for Inpatients: Working With Nurses Through the Clinical Information System,” published in *Medical Reference Services Quarterly*, v.23, no.2, p.73-79, Summer 2004.

Fran Pinnel, Library Director, St. Christopher's Hospital for Children, has secured a Library/Technology Improvement Award from the NN/LM Middle Atlantic Region. The grant is to be utilized to purchase a digital sender to enable sending documents as email files to desktops within the hospital and to the healthcare community at large through interlibrary loan.

Rachel Resnick, Librarian, Polisher Research Institute, Madlyn and Leonard Abramson Center for Jewish Life, Horsham, has been awarded an LSTA digitization planning grant for unpublished documents created by M. Powell Lawton, Ph.D.; Dr. Lawton was one of the leading social gerontologists of the 20th century.

Lenore Hardy, Director, Drexel University Health Sciences Libraries, has been awarded an LSTA digitization planning grant. This grant will provide for digitization of creative arts therapy dissertations produced in Drexel's College of Nursing and Health Professions graduate programs.

Micki Mc Intyre, HealthyNJ Librarian, Health Sciences Library at Stratford, University of Medicine and Dentistry of New Jersey, was interviewed by Marylaine Block's *Ex Libris: a weekly e-zine for librarians*, in the April 16 issue (#210) at: <http://marylaine.com/exlibris/xlib210.html>.

The following Chapter members participated in poster sessions at the Medical Library Association meeting in Washington DC, May 2004:

Cheryl Capitani, Chief Librarian, Library Services, and **Laurie Schwing**, Librarian, Library Services, both at PinnacleHealth System, Harrisburg: "The Power of Partnerships: Bringing Medical Librarians to the Public Eye."

Valerie Gross, Librarian, Academic Information, and **Britain Roth**, Director, Academic Information, both at Geisinger Health System, Danville, PA: "Access to Electronic Health Information in North Central Pennsylvania."

Tricia Haas, District Coordinator, North Central Library District, James V. Brown Library, Williamsport, PA, **Michael Heyd**, Director, Learning Resources, Susquehanna Health System, Williamsport, PA, **Claire Huntington**, Reference Librarian, Health Sciences Libraries, Geisinger Health System, Danville, PA, **Susan Robishaw**, Assistant Director, Health Sciences Libraries, Geisinger Health System, Danville, PA, and **Britain Roth**, Director, Health Sciences Libraries, Geisinger Health System, Danville, PA: "Susquehanna Library Cooperative: Enhanced Resource Sharing 2004: Digital Power + Collaborative Power = Power of Improved Practice."

Ellen Justice, Medical Librarian, **Sharon Easterby-Gannett**, Medical Librarian, **Diane Wolf**, Associate Library Director and **Christine Chastain-Warheit**, Library Director, all at Christiana Hospital Library, Christiana Care Health System, Newark, DE: "Harnessing and Celebrating the Publishing Energy of Your Organization."

Dan Kipnis, Education Services Librarian, **Liz Mikita**, Project Manager, AISR Education Services and **Anthony J. Frisby**, Director of Education Services, all from the Scott Memorial Library, Thomas Jefferson University: “Multi-disciplinary Medical Case Study Development for First-Year Medical Students.”

Cynthia McClellan, Public Services Librarian, and **Janice Skica**, Campus Library Director, both at the Health Sciences Library at Stratford, University of Medicine and Dentistry of New Jersey: “Library Survival Skills: An Online Learning Module.”

Carlos Rodriguez, Medical School Liaison, **Frank Campbell**, Health Sciences Libraries Liaison/Web Coordinator, **Melanie Cedrone**, Biology and Biomedical Graduate Studies Liaison, **D’Maris Coffman**, IT Support Specialist, **Bentley Jensen**, Head, Access and Document Delivery Services, **Varvara Kountouzi**, Coordinator, Education and Research Services, and **Sherry Morgan**, School of Nursing Liaison, all of the Biomedical Library, University of Pennsylvania: “Reinventing the Library Orientation As An Information Fair: A Collaborative Venture.”

Laurie Schwing, Librarian, and **Elizabeth Coldsmith**, Librarian, both at PinnacleHealth, Harrisburg: “Clinical Librarianship in an Internal Medicine Residency Program: Answering Clinical Questions to Support Clinical Care.” §

Linda M.G. Katz
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Meet Your Fellow Chapter Members

Profile #1: Sue Couch

Editor’s Note: Sue Couch is currently Chapter Council Representative for the Philadelphia Regional Chapter, MLA.

Present Professional Position: Since October 2001 I have been at the National Board of Medical Examiners - we write the USMLE (United State Medical Licensing Examination) which all medical students take.

Past Professional Experience: I've been in medical libraries for many years - first at Moss Rehab, then Magee Rehab, then Chestnut Hill Hospital and now the NBME. I've also led a public library, worked in an architectural firm library and an academic art library. The only type of library I've missed is a school library- intentionally, I might add!

What do you find most interesting about your work? Each profession - medicine, art, education - has its own set of knowledge, its own language and its own way of looking at the world. It's interesting for me to see the world in different ways and to share the vision

of those with whom I'm working. Medicine particularly fascinates- the moment I walked into my first medical library I was hooked.

What qualities or traits do you find most helpful in your work? Curiosity, tenacity, diplomacy, compassion, a dash of skepticism- and, most of all, a sense of humor!

What do you enjoy doing "for fun"? Tennis, reading (of course-right now I'm in only two book clubs!), visiting museums and galleries, travel, boating or ANYTHING on or in water. Salt water, that is, preferably on the Maine coast.

Is there anything about you that others might be surprised to know? That I once crossed the Alps on a motorcycle?

Why would you encourage members to become actively involved in the Philadelphia Regional Chapter? The chapter has provided me and others with an invaluable forum for professional learning, cooperation and friendship. It's also a safe place to try new ideas and test one's wings. §

Profile #2 : Dan Kipnis

Editor's Note: Dan Kipnis is Program Committee Chair and Chair-Elect of the Philadelphia Regional Chapter, MLA.

Present Professional Position: Since May 2001, I've worked as Education Services Librarian, Scott Memorial Library, Thomas Jefferson University. I teach workshops for Jeffersonians (<http://tinyurl.com/27jx7>), answer reference questions, write for the e-zine JEFFLINE Forum (<http://tinyurl.com/2pqkq>) and sit on various committees.

Past Professional Experience: I have worked as a research assistant in the Hispanic Division of the Library of Congress, where I researched, scanned images and helped assemble *The World of 1898: Spanish-American War* online exhibition. (<http://lcweb.loc.gov/rr/hispanic/1898>)

While attending the School of Information at the University of Michigan, Ann Arbor, I worked as a research assistant librarian for a small venture capital firm and as a reference assistant at the Taubman Medical Library at the University of Michigan where I answered medical reference questions and helped maintain three pages of Healthweb's Nursing Section. (<http://healthweb.org>)

What do you find most interesting about your work? There are many aspects of my job that I enjoy equally. Among them are working with the different patrons on campus including: students, faculty, staff and visitors. In addition, I enjoy teaching information literacy classes and keeping up with educational technology.

What qualities or traits do you find most helpful in your work? The three essential qualities that I find most helpful in my work are flexibility, patience and a self-deprecating sense of humor. Being able to quickly shift gears and continue to provide

exceptional services is paramount, all while being able to smile and sometimes even laugh always helps.

What do you enjoy doing ‘for fun’? I enjoy turning double plays on the softball pitch and trying to emulate Tiger Woods on the golf course. I’m still working on getting those endorsements. I am an avid music fan, a pop culture and political junkie, and can expound for hours on the virtues of Netflix.

Is there anything about you that others might be surprised to know? I am bilingual-Spanish- having grown up with Argentine parents.

Why would you encourage members to be actively involved in the Philadelphia Regional Chapter? Joining the Philadelphia Regional Chapter of MLA offers an opportunity for members to help plan out the future direction of the chapter. Moreover, the chapter offers leadership opportunities and invaluable networking possibilities. Joining the local chapter is an easy decision. Where else can you go to meet fellow information professionals who share a high level of professionalism, a passion for their jobs, and are willing to share ideas and tackle all sorts of library issues? §

Edited by Linda M.G. Katz
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Chapter Continuing Education Event : Expert Searching Teleconference

On March 10th, 2004, our Chapter participated in the MLA Satellite Teleconference, “Roles and Essential Skills for the ExpertSearcher.” Arranged by the Chapter’s CE Committee, the teleconference was held at Drexel University’s Queen Lane Campus.

MLA’s definition of expert searching “...is a mediated process in which a user with an information need seeks consultation and assistance from a recognized expert” (see http://www.mlanet.org/resources/expert_search/index.html). The teleconference consisted of: a panel of librarians and videotaped presenters who gave information on what expert searching is, explained MLA’s policy statement on expert searching, described what libraries were doing to promote expert searching to their clients, and gave advice on improving and conducting expert searching. The majority of panel participants came from large universities.

Audience participation was encouraged both during the teleconference and afterwards. Three question and answer sessions were available for the audience to submit questions to the panel. Several local Chapter members’ questions were chosen for the first session. Panelists encouraged everyone to read MLA’s policy statement on expert searching and provide feedback. An email discussion list was created specifically for this conference so

we can all voice our experiences and opinions. The URL for this discussion list was <http://pss.mlanet.org/mailman/listinfo/>.

Although the audience was encouraged to share individual experiences, there was not enough time left in the teleconference for this to occur. However, after the teleconference ended, local Chapter members shared their opinions on the teleconference and whether or not they could apply the ideas that emerged to their libraries. Overall, the teleconference was a good opportunity to learn ways to take your searching skills to another level. Learning how local and national medical libraries are handling the idea of expert searching should be beneficial for us. §

Rebecca Raszewski
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From the CE Chair

The MLA CE Teleconference

The MLA CE teleconference, “Roles and Essential Skills for the Expert Searcher,” which was held on Wednesday March 10, 2004 at the Queen Lane campus of Drexel University College of Medicine, was a big success.

Thirty-seven Delaware Valley librarians attended the event, among them a staff member from the Free Library of Philadelphia and a student from Drexel University.

Make sure to read the MLA Policy Statement on the “Role of Expert Searching in Health Sciences Libraries”: http://www.mlanet.org/pdf/expert_search/policy_expert_search.pdf

Thank you to Melanie Cedrone, Martha Kirby, Lenore Hardy and Stephanie Ferretti for helping to plan this event.

Advanced PubMed Course

On March 22nd and 23rd Thomas Jefferson University hosted two hands-on Advanced PubMed workshops. A total of 36 librarians attended the two workshops, which were taught by Joan Seidman, Education Coordinator for the NNLM Mid-Atlantic Region. Of the 36 librarians who attended, 4 were non-MLA members, 2 were students and 30 were MLA members.

Thank you to Melanie Cedrone and Stephanie Ferretti for helping to plan this event.

My Final Thoughts As CE Chair

Tom Cummiskey, from Doylestown Hospital, will be taking over as CE Chair for the 2004-2006 term, and your ideas for courses, speakers and topics are welcomed. Please email him with your suggestions and to volunteer: tcummiskey@dh.org

I assumed the two year term as Education and Credentialing Committee Chair in the spring of 2002. My two-year term as Chair has concluded and I have had a wonderful experience.

I have met many Delaware Valley medical librarians, and my committee has been able to plan several CE events including: Mini-Medical School for Librarians, PubMed Expert Searching: Using PubMed to Get Advanced Results, Keeping up with PubMed, and several MLA teleconferences including the recent Roles and Essential Skills for the Expert Searcher and Sync or Swim: Managing the Flood of PDAs in Health Care.

I look forward to stepping into my role as Chair-Elect (Program Committee Chair) and planning great programs for the upcoming year for the Philadelphia Regional Chapter of MLA.

Your input is important; please send me your suggestions and future program ideas. §

Dan Kipnis
CE Chair, 2002-2004
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Membership Update

The Membership Committee would like to thank everyone who helped to contact lapsed members and provided us with updated contact information. Due to your efforts, as of June 1, there are 130 members in our Chapter. Our total membership has gone down this year compared to 2003; this is likely due to last years' Quintessential Conference which brought in a large number of new members.

It seems like renewal activity has calmed down recently, so look for updates to the online HTML and PDF membership directories. Members will receive notices via email when the directories have been updated.

If you have any questions regarding membership, please contact me. §

Gary M. Childs
Membership Chair
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Development Report

The academic year 2003/2004 turned out to be better than anticipated. Many vendors contributed to the Quint Conference last fall, so we were not certain that they would be ready to contribute to our chapter within the same academic year. As it turned out, they were. We received support from eleven of the same vendors as last year, and added a new vendor, Cambridge Scientific Abstracts. Our total intake came to \$3,950.00.

In alphabetical order, the supporters were:

American Association for Cancer Research
Cambridge Scientific Abstracts
EBSCO Information Services
Elsevier
Emery-Pratt
Health Sciences Libraries Consortium
Lippincott, Williams & Wilkins
Rittenhouse Book Distributors
Swets Information Services
TDNet
Thomson Scientific
Wert Bookbinding

It is through the continued support of these vendors that we are able to offer excellent educational and professional opportunities to our chapter members, and we hereby acknowledge and wholeheartedly thank them. §

Gina Kaiser
Coordinator of Development
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What's New @ the AIDS Library

June marks the tenth annual AIDS Education Month with an array of events produced by the programs of Philadelphia FIGHT. With the help of Carolyn Hale, Extension Office, Free Library of Philadelphia, the AIDS Library disseminated 5,775 pamphlets on HIV/AIDS/STD prevention education and on living with HIV/AIDS in 55 branches of the Free Library. Go to www.aidslibrary.org for more information about AIDS Education Month.

Tiffany Smith, Reference Librarian at the AIDS Library, along with volunteers and interns, updated two AIDS Library publications. The *Philadelphia Metropolitan Area Resources for Living with HIV* is a listing of national, state, and local resources of organizations/programs that provide services to people living with HIV/AIDS. The *Guide to HIV Clinics in the Philadelphia Area* is a listing of HIV-experienced medical and dental health care providers. Both publications are available online at www.aidslibrary.org or in print.

The AIDS Library collaborated with Project TEACH (Treatment Education Activists Combating HIV) to create TEACH Online. The goal of this program is to extend the reach of the Project TEACH class to people not able to participate onsite at Philadelphia FIGHT. Project TEACH is the region's largest peer education training program for people living with HIV. The web-based interactive modules allow students to learn more about a particular subject at their own pace. The first module, "Adherence," is posted at www.teach-online.org

Contact the AIDS Library at 215-985-4851 or library@aidslibrary.org for more information. §

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Why Change Automation Systems in Your Library?

When librarians are afforded the opportunity to attend professional conferences, it is a chance to attend classes, forums, and networking events. As I discovered in March 2004 while attending "Computers In Libraries," it also provides a rare opportunity to chat with national experts who are trendsetters, keen observers, and knowledgeable stakeholders in both large-scale and small-scale library development.

After listening to Marshall Breeding (Technology Officer for Vanderbilt University and consultant/speaker/writer in the field of library automation) speak about next-generation library automation systems, I decided to approach him to ask the question, "Should we change library automation systems?"

In the non-partial way that consultants often conduct their discussions, Mr. Breeding proceeded to ask open-ended questions which I alone could answer for myself. Though this non-specific advice was not what I sought (I wanted names – give me names! - of automation vendors that he liked), it was gratifying to know that I could answer the questions and come to a crystal-clear conclusion on my own.

However, one should first answer the basic question: why would anyone consider spending a lot of money to get a new automation system when they already have one? Suffice it to say that library automation systems as we knew them are outdated. The new

generation of software encompasses knowledge management, open-linking, interoperable data, patron interaction, and meta-searching for e-journals as well as “inside” resources. These offspring of “legacy” systems are library portals with synergies of content from external and internal sources. They no longer contain proprietary data, but rather SQL and Oracle-based data, for example, that doesn’t require “conversion” to any other platform when it is extracted or migrated in the future. It looks like the Web, not like a catalog card on a computer screen.

Though the new techno-words and jargon are not necessarily convincing, once you experience one of these systems first-hand, you’re sold. It is more like “shopping” for information than doing a bone-dust title search in a text box and retrieving a short list of truncated titles that may or may not be on the shelf. Imagine seeing the book jacket when you search for a Dick Francis novel to take on vacation and knowing immediately where it is, if it’s checked out and what other Dick Francis novels you might like!

Ask yourself if you’d like a colorful and efficient library portal with content personalization, news feeds, a library catalog with pictures, instinctive search features in a World Wide Web (WWW) look and feel, and much more.

Then, get down to business and answer the following questions:

- ❖ Would you, if given the chance, select your current automation vendor all over again?
- ❖ Are you satisfied with the major features of your current system?
- ❖ Has the system that you bought continued to be the system that it is now, i.e., is it as good as it was then?
- ❖ Has the level of support kept pace with the company’s growth and are you getting outstanding customer support?
- ❖ What opportunities are given for you to learn new features and new ways to use your current system?
- ❖ In light of the “new generation” of library automation systems, do you feel that your library and your organization might want to redefine how they use a library automation system?
- ❖ Given the mandate to reinvest capital monies into a new platform of the system that you currently have, do you feel that this is a chance to do a Request For Proposal (RFP) to look at other systems?
- ❖ Have you considered that in doing an RFP, your chance to get better pricing for your library automation system is very real?
- ❖ Are you willing to help do the work to transform current data to another system and/or platform?
- ❖ Are you willing to promote the system to your administration and find funding or re-distribute your present funding?
- ❖ Will your library be one of the front-runners in adopting important new technology for its users?

I strongly suggest attending a national conference to view the newest automation systems in the exhibit halls. If you gathered any vendor literature from MLA in May or other recent conferences, it's worth studying. Now is the time that systems librarians have waited for as we have trekked through another era of library catalogs into the "great outdoors" of library portals. §

Laurie Schwing
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Editor's Note: This article was originally published in the CPHSLA (Central Pennsylvania Health Sciences Library Association) newsletter last fall; it has been updated by the author.

TechnoHumanist Corner

As the weather becomes warmer, our thoughts turn to summer and its activities. We think about barbeques, picnics, hiking, camping, swimming, and avoidance of that dreaded pest – the mosquito! We used to avoid mosquitoes because their bites were painful, uncomfortable and ruined our fun. Now, we have one more reason to dread them – West Nile Virus (WNV).

West Nile Virus is common in Africa, West Asia, and the Middle East. The first known case of West Nile Virus in the U.S. appeared in September 1999 at the Bronx Zoo in New York City. WNV is spread by mosquitoes which have bitten infected birds. These infected mosquitoes transmit the virus by biting other birds, humans and other mammals, such as horses. West Nile Virus cannot be spread by casual person-to-person contact or kissing.

WNV is categorized as a neuroinvasive disease because it attacks the central nervous system. In humans, the range of symptoms can vary in severity. Specific types of this neuroinvasive disease that are more severe are West Nile encephalitis, West Nile meningitis or West Nile meningoencephalitis, and West Nile Fever. Although deaths due to WNV infections are uncommon, the number of deaths attributed to the disease has doubled since 2002. Who is at risk? Anyone who lives in an area identified as having WNV activity or any person who goes outside is at risk. The longer you stay outdoors the greater the risk. Any person over 50 and those with serious medical conditions are also at risk. There is no specific treatment or cure for West Nile Virus.

The best way to combat the disease is through education – recognizing its symptoms and methods of preventing the disease. Here are a few websites I suggest you visit.

For the health professional, I recommend the CDC's West Nile Virus website (<http://www.cdc.gov/ncidod/dvbid/westnile/index.htm>). Since the site provides a wide range of information for the health professional, I will only highlight a few sections. One section of the site targets specific audiences such as the clinicians and laboratory

specialists by providing guidelines. For example, in the clinician section, one link discusses clinical symptoms, diagnosis, reporting, laboratory testing, and treatment of West Nile virus infection, while another addresses practice guidelines such as the evaluation of infants born to mothers infected with WNV during pregnancy. Laboratory specialists will find general information and specific laboratory practice guidelines such as information on sending diagnostic specimens for serology testing.

Another section of the CDC site provides statistical and surveillance data such as the number of WNV human cases for 2003 and 2004. The conferences section provides, in downloadable PowerPoint and/or PDF format, presentations from the 2001-2004 annual meetings on the surveillance, prevention and control of WNV in the United States.

Although the CDC site has a variety of sections, it lacks a clearly defined section on prevention and control of West Nile Virus. Since infected mosquitoes transmit the West Nile Virus, the only way to prevent the spread of the disease is by controlling the mosquito population or protecting yourself against mosquito bites. The information the CDC does provide is scattered throughout the site. For example, the NIOSH (National Institute for Occupational Health and Safety) information on reducing workplace risk appears towards the bottom of the News & Highlights section. Persons who work in occupations which are at risk, such as farmers, veterinarians, landscapers, painters, etc., may have difficulty in locating that informational link.

Fight The Bite! Avoid Mosquito Bites to Avoid Infection

(http://www.cdc.gov/ncidod/dvbid/westnile/prevention_info.htm) gives general common sense information about reducing your risk of mosquito bites; it can be found at the top of the CDC page. *Fight The Bite!* does an adequate job in providing common sense information. And it does provide excellent links discussing the use of insect repellants with DEET (N, N-diethyl-m-toluamide, also known as N,N-diethyl-3-methylbenzamide). The use of DEET has been controversial over the past few years. I would supplement the information on the *Fight The Bite!* page by visiting two other websites: the *Mosquito Information* page (<http://www.mosquito.org/info.php>) of the American Mosquito Control Association (AMCA) and the NBII (National Biological Information Infrastructure) *West Nile Virus Home Page* (<http://westnilevirus.nbii.gov/index.html>).

The AMCA *Mosquito Information* page (<http://www.mosquito.org/info.php>) will give you more information about mosquitoes than you probably wanted to know. However, it does have a good listing of places of potential mosquito breeding grounds and what you can do to control the mosquito population. For instance, how many of us immediately think of weeds or rain gutters with debris as mosquito breeding grounds? If you mow those weeds and clean those gutters, you will help control the mosquito population in your area. You can also minimize the risk of mosquito bites through the use of mosquito traps, sprays and other devices.

The *West Nile Virus Home Page* (<http://westnilevirus.nbii.gov/index.html>) of the NBII (National Biological Information Infrastructure) is user friendly and divided into sections: Human Health & WNV; Domesticated Animals & WNV; Birds & WNV; Mosquito

Control; State & Regional Information; Frequently Asked Questions, and Wildlife Disease Node Home Page. The Mosquito Control section discusses mosquitoes, DEET, and minimizing the risk of mosquito bites in easily understandable terms. This is also true of the Human Health & WNV section, which discusses the West Nile Virus infection in terms of mild and severe infection rather than as a specifically named neuroinvasive disease. In sections that contain minimal information, e.g., Domesticated Animals & WNV, links to general and specific authoritative resources are given. If you are looking for West Nile Virus information for a specific state, you can click on the State & Regional Information link. Since states are responsible for mosquito control, you may wish to click on the state map to visit your state's WNV page.

In the case of Pennsylvania, if you are having problems accessing information from any of the tab links, e.g., Health Info, Animal Info, FAQ, etc. on the Pennsylvania's West Nile Virus Control Program page (<http://www.westnile.state.pa.us/index.html>), click on any link, e.g., the surveillance map, inside the page. At this new page, if you mouse over the various tab sections, you will see the tabs have become active links.

If you are planning on spending a lot of time outdoors, please visit the web sites in the column. Hopefully, this information will make your summer outdoor activities more enjoyable. In the words of the *Hill Street Blues* desk sergeant – “Let's be careful out there.” Have a happy summer!

If you have any questions, comments on this topic or suggestions for future columns, please contact me. §

Carlos Rodriguez
rodrigue@pobox.upenn.edu

Calendar

Summer, 2004

PALINET Workshops

Location: PALINET, 3000 Market St., Suite 200, Philadelphia, PA

Registration & Information: (215) 382-7031 or <http://www.palinet.org/>

Workshops:

- June 16 Fireworks Introduction: Creating & Editing Graphics
- June 18 Union List Basics
- June 22 Dreamweaver: Beyond the Basics
- June 23 Microsoft Access Basics

June 21, 2004

BASIC SKILLS REVIEW FOR CLASSIC DIALOG SEARCHERS

Sponsor: Dialog (Thomson)

Location: 1735 Market St., Suite 1600, Philadelphia, PA 19103

Time: 9:00 AM to Noon

Information & Registration: 800-334-2564 or 215-981-0243

http://training.dialog.com/sem_info/calendar/penn.html

June 24-30

AMERICAN LIBRARY ASSOCIATION 2004 ANNUAL CONFERENCE

Location: Orlando, FL

Exhibits: Orange County Convention Center, June 26-29.

Information & Registration:

<http://www.ala.org/ala/eventsandconferencesb/annual/an2004/home.htm>

July 10-14

BOSTON TO MUMBAI: THE WORLD OF LEGAL INFORMATION

Sponsor: American Assoc. of Law Librarians; the 97th AALL Annual Meeting & Conference

Location: Boston, MA

Information: <http://aall.org/events/>

Registration: http://www.aall.org/events/04_registration.asp

July 13

NLM GATEWAY & CLINICALTRIALS.GOV

Sponsor: NN/LM Middle Atlantic Region

Location: Univ. of Pittsburgh Medical Center, Pittsburgh, PA

Information: Frances Yarger at 412-648-8955 or yarger@pitt.edu

Registration: <http://nnlm.gov/mar/online/request.html>

September 7-11

MEDINFO 2004: BUILDING HIGH PERFORMANCE HEALTH CARE ORGANIZATIONS; Biomedical Informatics for Enhancing Health Care, Research, and Education

Sponsor: American Medical Informatics Assoc.

Location: Hilton San Francisco, San Francisco, CA

Information & Registration: <http://www.medinfo2004.org/>

September 26 - 29

LIFE, LIBRARIES & THE PURSUIT OF HAPPINESS; PaLA ANNUAL CONVENTION 2004

Sponsor: Pennsylvania Library Assoc.

Location: Radisson Hotel/Valley Forge Convention Center/ King of Prussia, PA

Information: <http://palibraries.com/2004Conference/index.htm>

September 27 - 28

WEBSEARCH UNIVERSITY:

Sponsor: Information Today, Inc.

Location: Hilton Washington, Washington, DC

Fee: Advance registration until Sept. 3, 2004 \$495.00; later \$595.00

Information & Registration: 800-300-9868 *or* custserv@infoday.com *or* <http://www.websearchu.com/>

Treasurer's Report

The Philadelphia Regional Chapter/MLA Citizen bank account, as of May 2004, has a balance of \$23,775.88, with all transactions recorded in a Quicken database. §

Stephanie Ferretti
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The next deadline is November 1, 2004